

BEFORE THE INSURANCE COMMISSIONER OF THE
STATE OF OKLAHOMA

FILED

AUG 03 2023

STATE OF OKLAHOMA, ex rel. GLEN)
MULREADY, Insurance Commissioner,)
)
)
Petitioner,)

INSURANCE COMMISSIONER
OKLAHOMA

v.)

Case No. 23-0379-DIS

NOBILIS ADMINISTRATIVE SERVICES,)
INC., a service warranty association in the)
State of Oklahoma,)
)
Respondent.)

**CONDITIONAL ADMINISTRATIVE ORDER
AND NOTICE OF RIGHT TO BE HEARD**

COMES NOW the State of Oklahoma, ex rel. Glen Mulready, Insurance Commissioner,
by and through counsel, Andrea M. Golden, and alleges and states as follows:

JURISDICTION

1. Glen Mulready is the Insurance Commissioner of the State of Oklahoma and is charged with the duty of administering and enforcing all provisions of the Oklahoma Insurance Code, 36 O.S. §§ 101 – 740, including Service Warranty Act, 15 O.S. §§ 141.1 – 150.

2. Respondent Nobilis Administrative Services, Inc. is a registered service warranty association in the State of Oklahoma, SBS Number 502216737. Respondent’s mailing address of record is 5100 North O’Connor Boulevard, Suite 100, Irving, Texas 75039.

FINDINGS OF FACT

3. Pursuant to 15 O.S. § 141.4(A), no company, corporation, or association shall act as a service warranty association unless licensed by the Insurance Commissioner.

4. Respondent’s license registration expired on August 19, 2022.

5. On or about March 3, 2023, Respondent reported that it had produced one thousand twenty-six (1,026) service warranty contracts for fourteen (14) clients in the State of Oklahoma from November 1, 2022, though March 3, 2023, while its license registration was expired.

6. On or about May 15, 2023, Respondent submitted a new initial application.

7. Pursuant to 15 O.S. § 141.19(A), if it is found that one or more grounds exist for the suspension, revocation, or refusal to renew or continue any registration issued under the Service Warranty Act, on a first offense and except when such suspension, revocation, or refusal is mandatory, an order may be entered imposing upon the registrant, in lieu of such suspension, revocation, or refusal, an administrative penalty for each violation in the amount of One Hundred Dollars (\$100.00) or in the event of willful misconduct or willful violation on the part of the registrant, an administrative fine not to exceed One Thousand Dollars (\$1,000.00) for each violation.

CONCLUSIONS OF LAW

8. Respondent violated 15 O.S. § 141.4(A) by issuing (1,026) service warranty contracts for fourteen (14) clients in the State of Oklahoma without proper licensure from the Insurance Commissioner.

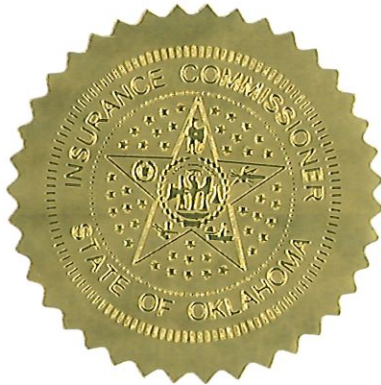
ORDER

IT IS THEREFORE ORDERED by the Insurance Commissioner that Respondent is **FINED** in the amount of **ONE THOUSAND DOLLARS (\$1,000.00)** for the violations of 15 O.S. §§ 141.4(A). The fine is to be paid within thirty (30) days of receipt of this Order.

IT IS FURTHER ORDERED, ADJUDGED AND DECREED by the Insurance Commissioner that this Order is a Conditional Order. Unless the Respondent requests a hearing with respect to the Findings of Fact set forth above within thirty (30) days of the date of mailing of this Order, this Order and the penalties set forth above will become a Final Order on the thirty-

first (31st) day following the date of mailing of this Order. A request for hearing should be in writing addressed to Andrea M. Golden, Oklahoma Insurance Department, Legal Division, 400 N.E. 50th St., Oklahoma City, OK 73105. The request for hearing must state the grounds for the request to set aside or modify the Order and must be served on the Oklahoma Insurance Department within the thirty (30) days allotted. The proceedings on such requested hearing will be conducted in accordance with the Oklahoma Insurance Code, 36 O.S. §§ 101–7401, and the Oklahoma Administrative Procedures Act, 75 O.S. §§ 250–324. If Respondent serves a timely request for hearing on the Oklahoma Insurance Department, this Conditional Order will act as a notice of the matters to be reviewed at the hearing and the Findings of Fact, Conclusions of Law, and penalties imposed in this Conditional Order shall be considered withdrawn, pending final resolution at the hearing.

WITNESS My Hand and Official Seal this 3rd day of August 2023.



GLEN MULREADY
INSURANCE COMMISSIONER
STATE OF OKLAHOMA

Andrea
Golden

Digitally signed by Andrea Golden
DN: cn=Andrea Golden, o=Oklahoma
Insurance Department, ou,
email=Andrea.Golden@oid.ok.gov, c=US
Date: 2023.08.03 16:27:02 -0500

Andrea M. Golden, OBA# 33390
Assistant General Counsel
Oklahoma Insurance Department
400 NE 50th Street
Oklahoma City, Oklahoma, 73105
Tel. (405) 521-2746
Fax (405) 522-0125

CERTIFICATE OF MAILING

I hereby certify that a true and correct copy of the above and foregoing *Conditional Administrative Order and Notice of Right to be Heard* was sent via e-mail and by certified mail with postage prepaid and return receipt requested on this 3rd day of August 2023, to:

Nobilis Administrative Services, Inc.
5100 N. O'Connor Blvd.
Ste. 100
Irving, TX 75039
Lgray@nobilisgroup.com

and a copy was delivered to:

RIS Division

Andrea Golden Digitally signed by Andrea Golden
DN: cn=Andrea Golden, o=Oklahoma
Insurance Department, ou,
email=Andrea.Golden@oig.gov, c=US
Date: 2023.08.03 16:27:24 -0500

Andrea M. Golden